

## AT HOME ON THE SOUND

### TRANSPORTATION GUIDELINES FOR DRIVERS AND RIDERS

1. All members are eligible for free transportation with priority given to medical related appointments when a volunteer is available.
2. Members will be driven for grocery shopping/errands to stores within Larchmont and Mamaroneck.
3. If no volunteer is available referrals will be made to alternative discounted services.
4. Operating hours are from 9-4 Monday through Thursday and 10-2 on Friday.
5. Routes covered are the triangle created by Montefiore New Rochelle Medical Center, Greenwich Hospital and White Plains Hospital.
6. Riders may request a health advocate to accompany them to doctors' appointments.
7. Riders with vision impairment or other disability must notify the office and may need a trained companion to accompany them in addition to the driver.
8. Wheelchairs cannot be accommodated. We do not accept members in wheelchairs.
9. Multiple stops can be made at the driver's discretion and **arranged in advance**.
10. Drivers must complete an application and provide copies of driver's license, car registration and car insurance company. Our application requires 2 references. In addition, as of 2014 a Department of Motor Vehicle Record check is required. We will pay for this service. Kindly complete the enclosed permission form so we can obtain the driving record and return in the enclosed envelop.

#### HERE'S HOW IT WORKS

1. Members call the office at 899-3150 to arrange for a ride. We recommend at least **48 hours** in advance. If the appointment is scheduled for a Monday, we request notification to the office **no later** than Thursday of the previous week.
2. The volunteer must call the rider the morning before the scheduled ride and introduce her/himself and confirm the arrangements, e.g. date, time, is curbside pickup sufficient or is door-to-door or arm-through-arm required, will there be a companion, are there multiple stops, time required at destination, time for return. In some cases the rider will be dropped off and the driver or another driver may do the return trip.

#### ALTERNATIVES

If a volunteer is not available for the requested service or time, referrals will be made to:

Larchmont/Mamaroneck Senior Transportation Services for medical appointments and groceries.

Larchmont/Mamaroneck Senior Transportation Services is located at the Town Center,  
740 West Boston Post Road. Call the Community Services Office 381-4740

MEDICAL APPOINTMENTS: Car service is available Monday through Thursday mornings and Monday, Tuesday and Thursday afternoons. Contribution \$2.

FOOD SHOPPING: Senior Bus Service for food shopping is available Wednesday mornings and afternoons. Contribution \$1.

1. Local taxi companies  
Larchmont Taxi 834-4000  
Paramount Taxi-698-2100