



Resuming Transportation Protocol

At Home on the Sound will resume limited transportation services for well visits only, on August 24, 2020. We will continue to offer food shopping with our no-contact delivery, adhering to CDC guidelines, but will now also provide transportation to medical and personal appointments.

AHOTS is exercising caution in our approach to providing in-person services. Our goal is to keep our older adults as safe as possible while understanding that transportation is a key service we provide and access to health appointments is necessary. Our concerns and commitment are to safety first and then provision of service.

Volunteers please know that you are in no way expected to provide in-person transportation services at this time. If you choose to accept a request, please use every precaution in providing these services.

We advise Drivers and Members/Passengers to review the most recent CDC Guidelines at:

<https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/using-transportation.html>

- Transportation will be provided only for WELL visits
- Wash your hands before and after service. If washing is not possible, use hand sanitizer with at least 60% alcohol content.
- Wear a mask at all times during service
- Passenger **MUST** wear a mask during entire service or driver will refuse service
- Avoid touching your eyes, nose, and mouth during provision of transportation services- even if you are wearing gloves
- Wipe down car surfaces, such as steering wheel, seat belts and door handles inside and outside, and other vehicle parts with disinfecting wipes before and after service
- Ask that the passenger sit in the back seat behind the passenger side
- Increase air circulation as much as possible by opening windows, if possible
- Minimize physical proximity and contact; maintain at least 6 feet of distance, if possible

- Verify that the Member/Passenger has checked with the doctor's office on office protocol and waiting room procedures. Wait for members in your car and not the waiting room.

For Drivers and Members/Passengers– Please answer the following questions by checking the appropriate box.

Members and Drivers/Passengers will be asked to complete the questionnaire on day of service.

- Have you experienced any symptoms of COVID-19 in the past 14 days (fever, cough, shortness of breath, difficulty breathing, chills, muscle pain, sore throat, abdominal pain, diarrhea or new loss of taste or smell)?
YES _____ NO _____
- Have you tested positive for COVID-19 in the past 14 days?
YES _____ NO _____
- Have you knowingly been in close contact in the past 14 days with anybody who has tested positive, has had symptoms, or has traveled to any of the states listed in Governor Cuomo's most current Executive Order? YES _____ NO _____
- Are you currently immune compromised, for example, are you undergoing chemo or dialysis treatment?
YES _____ NO _____
- None of the above

Please know that the Board of Directors of At Home on the Sound, in cooperation with the Executive Director, wants to ensure that Volunteers and Members/Passengers receive clear communication regarding the transportation Protocol as it relates to COVID-19. The Board will use mail, email and phone calls to relay information. We are requiring safety protocols consistent with CDC guidelines, but Drivers and Members/Passengers are participating at their own risk.

SERVICE PROVIDER ACKNOWLEDGEMENT AND SIGNATURE

I have read, understand, and will abide by At Home on the Sound's policies mentioned herein.

SIGNATURE _____ DATE _____

PRINT NAME _____

MEMBER/PASSENGER ACKNOWLEDGEMENT AND SIGNATURE

SIGNATURE _____ DATE _____

PRINT NAME _____